



## What is LEAP*Forward*?

The information systems that support Illinois State University's academic programs and services have not kept up with the many demands placed upon it. As a result, President Bowman and the Vice Presidents have determined that we need to start planning for the transition to a more flexible and modern architecture. When completed, you can expect the institution's academic infrastructure to be simpler to access and use, be highly integrated with other systems on campus, and provide greater access to knowledge that will give Illinois State a competitive advantage for the future.



## Knowledge

### We've Moved!

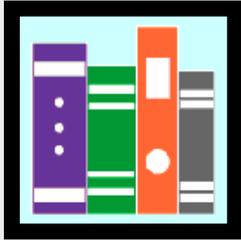
The LEAP*Forward* team would like to thank Facilities Planning, Facilities Management, Enterprise System Support, and Telecommunications for helping us with our recent move from Julian Hall. We are now located in the Professional Development Building at 207 South Main.

### Status Update

The LEAP*Forward* team is currently meeting with Subject Matter Experts and Stakeholders to gather requirements for the RFP from their department.



DEPARTMENT OF  
**LEAN ENTERPRISE  
ARCHITECTURE AND PROCESSES**  
*Illinois State University*



## Did You Know?

- Purdue University's Course Signals uses course management data to alert students or faculty of those who may be at risk of poor performance.
- Austin Peay State University uses a recommendation system to provide personal course recommendations to students based on what courses will be most beneficial to their future.

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## Voice of the Customer

Over the last six months the eMerge department has been working to gather input from ISU students about what they would like to see included in a new Student Information System. As the main customer of the system, their wants and needs will be an integral source of requirements.

In order to gather as much feedback as possible, we have used various sources of input. This summer we have begun polling through the various ISU Facebook pages, a survey which was distributed to the students via email, as well as focus groups with student workers and in summer classes.

The *LEAPForward* project will benefit from the student perspective, and we hope that we can continue to cultivate their input, as well as their participation in future events.

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Click [here](#) to see the presentation given at the Board of Trustees Meeting on July 27th