



## Where are we with the SIS?

Oracle consulting has been holding a series of workshops for functional areas to introduce ISU to Campus Solutions business processes and discuss how these processes will support ISU's functional requirements. Workshops have been completed for Admissions, Financial Aid and Student Records. Functional leads for these areas have moved into the Professional Development Building to work on configuration. This involves the set-up of each respective area by inputting information and building the system to tailor it to the needs of ISU. Workshops will be held for Student Accounts beginning April 7 and academic advisement workshops will be held late summer.

The **LEAPForward** team has also started working on conversion mapping. This involves taking the data that

is currently stored on the mainframe and matching the fields with the new student information system.



The Admissions Functional Team, Oracle Consultants and **LEAPForward** team members work on conversion mapping.

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# Identity and Access Management

Identity and Access Management, also known as IAM, will be one of many new applications for Illinois State University. The existing IAM process takes multiple manual steps to create an identity for a new student or employee and to grant access to appropriate campus applications. The new IAM will be a central source that will automatically generate university login IDs (ULID), University IDs (UIDs) and provision appropriate access to end-users.

The IAM will give campus users many benefits they currently do not have.

- Access will be granted quickly and easily when students and employees are entered into the system.
- The number of times to sign into applications using a ULID and password will significantly be reduced.
- If the role of a campus member changes, for example a student becomes an employee, permissions can be changed and/or removed quickly.



## Components of the LEAP Forward Initiative

**Business Intelligence (BI)** – The ability to collect, maintain and organize data from different sources to enable the effective use of information to support the academic and administrative functions across campus.

**Customer Relationship Management (CRM)** – A communication tool that will help manage recruitment of prospective students from first contact through enrollment. The CRM's marketing and analytics capabilities will help ISU tailor communications to prospective students in all stages of the enrollment process, improving our success in recruitment.

**Housing and Dining** – A new way of signing contracts for meal plans and residence that will integrate with other applications such as IAM and SIS (student information system). This will give students more options when selecting room assignments and increase roommate matching.

**Identity and Access Management (IAM)** – Will help the University manage who has access and authorization to campus applications.

**Payment Gateway** – Will allow students to pay their contracts, tuition, library fees, meal plans and much more through electronic payment.

**Student Information System (SIS)** – The new SIS is an application to manage student data and will replace the aging technology system at Illinois State University. The areas that the SIS encompasses are Admissions, Financial Aid, Student Records, Student Accounts and Advisement.

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## Interaction Hub

The University purchased Oracle's PeopleSoft Interaction Hub to serve as a portal for entering, accessing and updating data contained within the PeopleSoft Campus Solutions environment. The portal will help facilitate a connection between users and the student information system. A task force has been put in place to determine the best ways to utilize the functionality of the new Interaction Hub. Members of the task force include: Majeed Abu-Qulbain, Roger Baird, Ryan Christie, Jon Gudenrath, Adam Julian, Josh Peters, Arturo Ramirez (Chair), Alex Skorpinski, Andrew Thompson and Jordan Thompson. A workshop has been scheduled for Interaction Hub the week of April 14.



The Interaction Hub task force meets to discuss the fit-gap analysis.

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